

EMERGENCY NOTIFICATION SYSTEM REGISTRATION



Full Name: _____

Street Address: _____

Apt/Suite Number: _____

Richardson, Texas Zip Code: _____

Residential landlines are already in the system.

May we send information via Text Messages:

Phone Number 1: _____

Yes OR No

Phone Number 2: _____

Yes OR No

Phone Number 3: _____

Yes OR No

Email: _____

☐ Receive optional weather alerts (Severe Weather Watches/Warnings and Tornado Watches)

IN AN EMERGENCY EVERY SECOND COUNTS, WHAT WOULD YOU LIKE FIRST RESPONDERS TO KNOW ABOUT YOU BEFORE THEY ARRIVE?

Examples of unique information or medical conditions you can provide include:

- Vision or hearing limitations
- Protective animals (that might bite)
- Oxygen use
- Tornado shelter or below-grade safe room
- Severe allergies
- Mobility issue (walker/cane or wheelchair)

Please provide your unique information for first responders in the space below.

Emergency contact:

Name: _____

Phone: _____

Address: _____



Accommodation requests for persons with disabilities should be made by contacting the City of Richardson ADA Coordinator, Lindsay Turman, via phone at 972-744-0908 or via email at ADACoordinator@cor.gov.

EMERGENCY NOTIFICATION SYSTEM REGISTRATION



The Richardson Emergency Notification System now allows you to sign up to receive important weather information via call, text, and email in addition to critical alerts such as:

- Tornado Warnings
- Utility/water outages
- Unexpected street closures
- Emergency evacuations
- Public health concerns
- Drinking water contamination

Optional alerts:

- Severe Weather Watches/Warnings
- Tornado Watches

REGISTER ONLINE AT COR.NET/ALERTS OR SEE REVERSE.

When you receive an alert, press 1 or reply YES to acknowledge the message and stop the contact cycle.



▶ DON'T BE LEFT IN THE DARK. STAY INFORMED.

Get notified through multiple methods to receive emergency messages when some systems and networks are impacted.

- Purchase a **NOAA All-Hazards Weather Radio** online or from your local hardware/camping store to receive audible alerts from the National Weather Service.
- Download smartphone **weather apps** such as Weather Bug.
- Follow @**RichardsonOEM** on Twitter.



WeatherBug



The Weather



MyRadar



AccuWeather



DFWWeather



FOX 4 WAPP



WFAA



NBC 5 DFW



Lightning



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IN CASE OF EMERGENCY, BE READY RICHARDSON!

PREPARE YOURSELF AND YOUR FAMILY

1. Be Informed: Learn what protective measures you can take.

- Sign Up for alerts and notify first responders of any need or medical condition– *ALL WITH ONE REGISTRATION.*

To register, visit www.cor.net/ENS or call 972-744-0900.

Notification Examples:

- Utility/water service outages
- Chemical spill/gas leak
- Evacuation/flooding
- Public health emergencies

Sample Information for Responders:

- Vision or hearing limitations
- Use of walker/cane or wheelchair
- Medical conditions
- Oxygen use

- Follow us on Twitter: www.twitter.com/RichardsonOEM

2. Make a Plan: Establish a support network and create an emergency plan by visiting www.ready.gov/make-a-plan

3. Build a Kit: Gather supplies for an emergency using this list www.ready.gov/kit



www.cor.net/em



CITY OF RICHARDSON PROGRAMS

What should responders know about you?

File of Life: Allow responders to quickly access your medical and prescription information in an emergency. For more information, visit www.cor.net/FileOfLife. Pick up a kit at any Fire Station, at the Senior Center or call 972-744-5750.

Residential Lockbox Program: Expedites access inside a home during emergencies. Offered at no charge to residents who meet the requirements. Register online at www.cor.net/Lockbox or call 972-744-4800.



PREPARE YOUR BUSINESS

Visit www.ready.gov/business for resources and take an assessment quiz at www.readyrating.org.

CONTACT US!

The Office of Emergency Management provides presentations on emergency preparedness to groups within the City of Richardson. Request a presentation at 972-744-0900 or oem@cor.gov.



Accommodation requests for persons with disabilities should be made by contacting Taylor Lough, the City of Richardson ADA Coordinator, via phone at 972-744-0908 or via e-mail at ADACoordinator@cor.gov.

HOME EMERGENCY PLAN

Interested in having a disaster preparedness presentation at your organization?

Learn how you can take action to prepare by contacting the Richardson Office of Emergency Management at 972-744-0900 or e-mail at oem@cor.gov.

BE INFORMED

READY.GOV / HOME-FIRES

Install smoke detectors

A working smoke alarm reduces the risk of dying in a home fire by nearly half.

Know two ways out of every room

Draw a diagram of your home. Plan and practice at least twice a year.

PRIMARY PLAN



SECONDARY PLAN

Expect the unexpected

Make sure everyone can quickly unlock all locks, windows and doors, even in the dark.

Get out, Stay out!

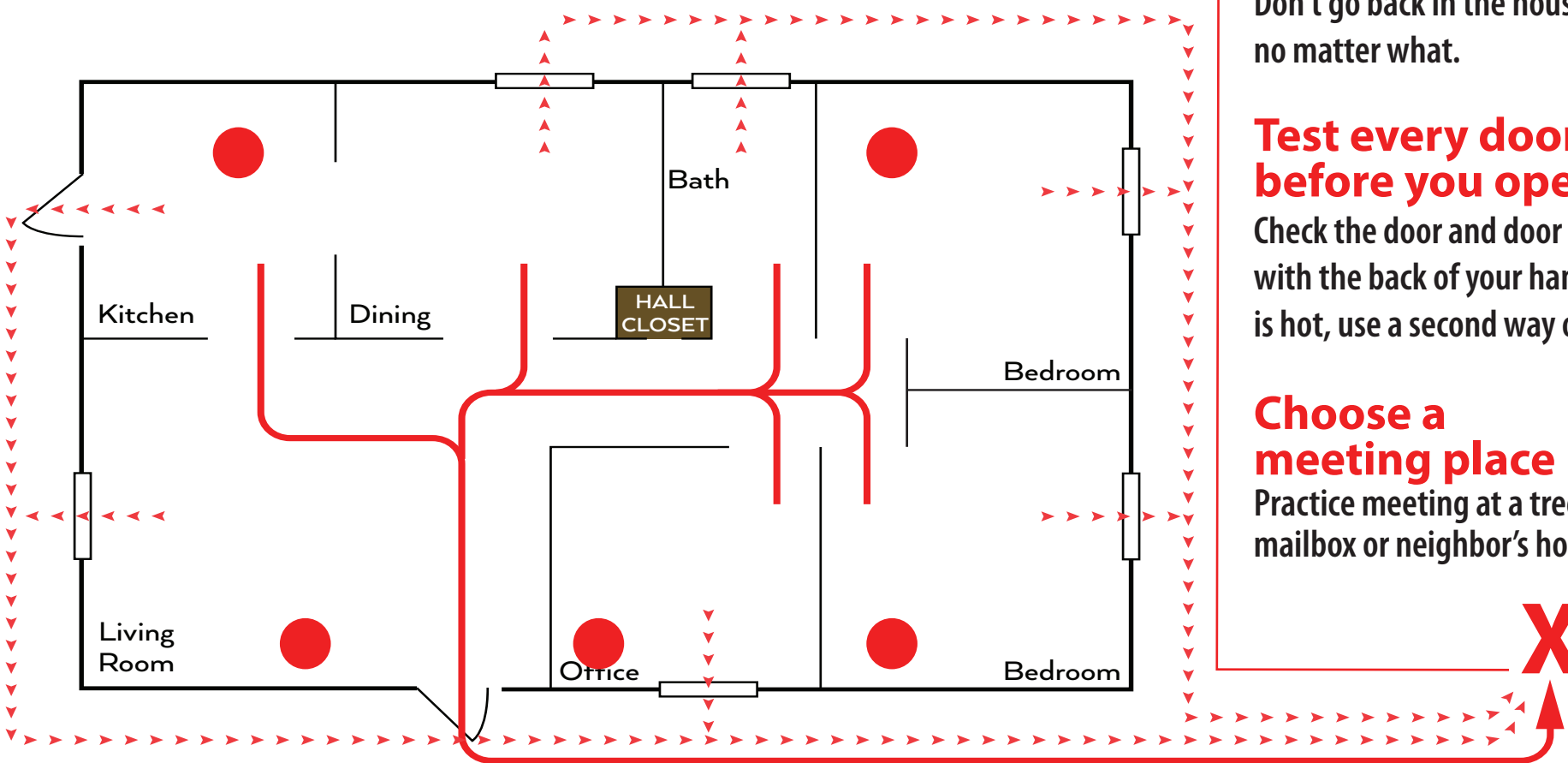
Don't stop for anything. Don't go back in the house, no matter what.

Test every door before you open it

Check the door and door knob with the back of your hand. If it is hot, use a second way out.

Choose a meeting place

Practice meeting at a tree, mailbox or neighbor's house.



MAKE A PLAN

READY.GOV / TORNADOES

Practice and Prepare

Know where you'll meet your family during and after a tornado. Practice a tornado drill annually. Keep a weather radio in your storm shelter along with your emergency kit.

Seek Shelter

Go to your basement or lowest level. Choose an interior room with no windows, such as a closet, under a stairway or a bathroom. Get alerts for warnings from cell phone apps and your NOAA Weather Radio.

HALL CLOSET

After the storm

Stay away from downed power lines, and avoid flooded areas—power lines could be submerged and still live with electricity. Don't enter seriously damaged buildings and avoid using matches and lighters in case of gas leaks.

BUILD A KIT

READY.GOV / KIT



COLLECT IN STORAGE BIN:

- | | | |
|-----------------|--------------------|----------------|
| • Can Opener | • Food | • Pet Supplies |
| • Cash | • Infant Supplies | • Radio |
| • Dust Mask | • Local Maps | • Tools |
| • First-Aid Kit | • Medications | • Water |
| • Flashlight | • Personal Hygiene | • Whistle |

When disaster strikes, city services may be cut off; government responders and disaster relief may not be able to reach you. You need to have plans and supplies in place to make it on your own, at least for a limited time, no matter where you are when an emergency happens.

Get Ahead of What's Ahead.

BUILD YOUR DISASTER SUPPLY KIT



**TEXAS
READY**

Build your kit all at once or step by step. Start with what you already have at home; then shop for the rest, as needed.

Pack these basic supplies for each person or pet in a portable container or backpack. A waterproof container is best. You'll need these supplies whether you stay in your home (shelter in place) or evacuate to another location.

You may have to leave in a hurry to get to a safe place. Keep these supplies near your car. When it's time, grab them and go.



FOOD AND WATER

- ☐ 3-day supply of non-perishable food, such as canned or pouched food
- ☐ 1 gallon of water per day for each person and pet
- ☐ Manual can opener
- ☐ Baby items (baby food, formula, bottles, diapers)
- ☐ Pet supplies (listed on next page)



FIRST AID, MEDICATION, HYGIENE SUPPLIES

- ☐ First-aid kit (listed on next page)
- ☐ Medications
- ☐ Hand sanitizer, wipes
- ☐ Bleach (To purify water, mix 1/8 teaspoon per gallon. Stir and let stand for 30 minutes.)
- ☐ Toilet paper, paper towels, garbage bags
- ☐ Dental care products (toothpaste, toothbrushes)
- ☐ Hearing and vision products (hearing aids and batteries, glasses, contact lenses, contact lens solution, sunglasses)
- ☐ Soap, shampoo, personal hygiene supplies
- ☐ Sunscreen, insect repellent
- ☐ Face masks to filter air



COMMUNICATION, LIGHTING, DOCUMENT BAG ITEMS

- ☐ Battery-powered radio with extra batteries or crank radio (emergency alert radio is best)
- ☐ Extra cell phone battery and car charger
- ☐ Flashlights and extra batteries
- ☐ Matches and lighter - keep in a waterproof container or sealable plastic bag
- ☐ Whistle
- ☐ Document bag items (listed on next page)



ADD THESE ITEMS FOR EVACUATING BY CAR

- ☐ Road maps
- ☐ Car repair items (tools, spare tire, tire patch kit, oil)
- ☐ Food and water
- ☐ Plastic plates, cups and utensils
- ☐ Tent, blankets, pillows
- ☐ Clothes and sturdy shoes
- ☐ Rain gear and towels
- ☐ Books, games, toys

Before you leave home

- ☐ Fill your gas tank, and check your spare tire
- ☐ Take cash, checkbook, and credit cards
- ☐ Call your family emergency contact
- ☐ Charge your mobile phone
- ☐ Get a map of your route

When staying home is your safest choice, add these items to your kit and stay tuned to the news.



ADD THESE ITEMS FOR SHELTERING IN PLACE

- ☐ Water
- ☐ Non-perishable food and manual can opener
- ☐ Pet food
- ☐ Baby food
- ☐ Fire extinguisher
- ☐ Plastic sheeting and duct tape (to seal doors, windows and air vents from contaminated air or to build an emergency shelter)

Texas Department of State
Health Services



TEXAS
Health and Human
Services

TexasReady.gov



DOCUMENT BAG CONTENTS

Imagine how hard it would be after a disaster if you couldn't prove your identity or have access to your bank account. Avoid difficult situations by making copies of important documents and keeping them in a waterproof bag.

- ☐ Current photo IDs, driver licenses, birth records, Social Security cards, passports (always keep your Social Security number separate from other documents to decrease risk of identity theft)
- ☐ Current photos of family members in case you get separated
- ☐ Health insurance and prescription cards
- ☐ Medical records, medications and dosages
- ☐ Phone numbers (family, friends, doctors)
- ☐ Bank account information
- ☐ Wills
- ☐ Insurance documents (homeowner, renter, flood, life)
- ☐ Property deeds, leases, mortgages
- ☐ Vehicle titles, insurance, leases, loan documents
- ☐ Inventory of household possessions and their value (take photos of every room, every drawer, every closet)
- ☐ Backup computer files (on a USB drive)
- ☐ Copies of important keys
- ☐ Utility bills (to prove where you live)



PEOPLE WITH DISABILITIES AND THOSE WITH ACCESS AND FUNCTIONAL NEEDS

Think about your day-to-day needs for independence. Plan now for your health away from home. Label medical equipment with your contact information.

- ☐ Wheelchairs, walkers, and canes
- ☐ Cooler with cold packs for medications
- ☐ Extra medications and dosages
- ☐ Copies of prescriptions and medical alert tags
- ☐ Food for special diets
- ☐ Medical supplies (oxygen, glucose monitoring strips, syringes, etc.)
- ☐ Hearing aids with extra batteries
- ☐ Communication devices
- ☐ Supplies and documentation for service animals



FIRST-AID KIT CONTENTS

- ☐ 2 compress dressings (5 x 9 inches)
- ☐ 25 band-aids (different sizes)
- ☐ First-aid tape
- ☐ Antibiotic ointment
- ☐ Hydrocortisone ointment
- ☐ Pain reliever, such as aspirin, ibuprofen or acetaminophen
- ☐ Instant cold pack
- ☐ 2 pair of medical gloves (non-latex)
- ☐ Oral thermometer, scissors, tweezers
- ☐ 2 roller bandages (different widths)
- ☐ 2 elastic bandages
- ☐ 10 sterile gauze pads (different sizes)
- ☐ 2 triangular bandages (for making slings)
- ☐ First-aid instruction booklet



PET SUPPLIES

- ☐ 3-day supply of food, water, and bowls
- ☐ Pet medications and first-aid kit
- ☐ Vaccination records
- ☐ Crate or carrier (may be required in shelters or where you spend the night)
- ☐ Leash and toys
- ☐ Cat litter and box
- ☐ Photo, in case pet gets lost

Get Ahead of What's Ahead.

FAMILY EMERGENCY PLAN



TEXAS READY

Make sure your family has a plan in case of an emergency. Before an emergency happens, sit down together and decide how you will get in contact with each other, where you will go and what you will do in an emergency. Keep a copy of this plan in your emergency essentials kit or another safe place where you can access it in the event of a disaster.

Neighborhood Meeting Place: _____

Telephone Number: _____

Out-of-Town Meeting Place: _____

Telephone Number: _____

Local Contact Name: _____

Telephone Number: _____

E-mail: _____

Cell Phone Number: _____

Out-of-Town Contact Name: _____

Telephone Number: _____

E-mail: _____

Cell Phone Number: _____

Fill out the following information for each family member and keep it up to date.

Name: _____ Date of Birth: _____

Important Medical Information: _____

Name: _____ Date of Birth: _____

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Name: _____ Date of Birth: _____

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Write down where your family spends the most time: work, school and other places you frequent. Schools, daycare providers, workplaces and apartment buildings should all have site-specific emergency plans that you and your family need to know about.

Work Location One

Address: _____

Phone Number: _____

Evacuation Location: _____

School Location One

Address: _____

Phone Number: _____

Evacuation Location: _____

Work Location Two

Address: _____

Phone Number: _____

Evacuation Location: _____

School Location Two

Address: _____

Phone Number: _____

Evacuation Location: _____

Other place you frequent

Address: _____

Phone Number: _____

Evacuation Location: _____

Other place you frequent

Address: _____

Phone Number: _____

Evacuation Location: _____

Important Information	Name	Telephone Number	Policy Number
Doctor(s):			
Pharmacist:			
Medical Insurance:			
Homeowners/Rental Insurance:			
Veterinarian/Kennel (for pets):			



EMERGENCY WALLET CARDS



TEXAS
READY

Make sure your family has a plan in case of an emergency. Fill out these cards and give one to each member of your family to make sure they know who to call and where to meet in case of an emergency.

TEXAS
READY

Additional Important Phone Numbers & Information:

Family Emergency Plan

NEIGHBORHOOD EMERGENCY CONTACT:
PHONE: CELL:
NEIGHBORHOOD MEETING PLACE:
PHONE:
OUT-OF-TOWN EMERGENCY CONTACT:
PHONE: CELL:
OUT-OF-TOWN MEETING PLACE:
PHONE:
DIAL 911 FOR EMERGENCIES VISIT [TexasReady.gov](https://www.texasready.gov)

< FOLD
HERE >

TEXAS
READY

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TEXAS
READY

Additional Important Phone Numbers & Information:

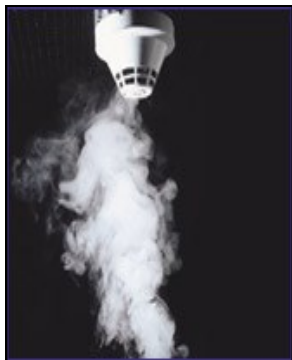
Family Emergency Plan

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Smoke Alarms



The Richardson Fire Department recommends these safety tips for smoke alarms...

*These tips are a general guideline to Smoke Alarm safety.
Always follow your manufacturers instructions.*

Location

- ⇒ For wall mount, place 6 to 12 inches from ceiling, and away from corners.
- ⇒ For ceiling mount, place at least 18 inches from any wall.
- ⇒ On high pitch ceilings, place at highest point.
- ⇒ Don't install near window, door, air register or ceiling fan.
- ⇒ It is important to have not just one smoke-alarm but smoke alarms in every location required by NFPA standards. (On each level of your home, outside each sleeping area, and inside each bedroom).

Maintenance

- ⇒ Change battery once a year or when chirping (suggest during the fall time change).
- ⇒ Test smoke alarm once a month.
- ⇒ Vacuum the vents in the detector frequency.
- ⇒ Always follow the manufacturer's recommendations.
- ⇒ Never paint a smoke alarm as it will hamper its function.

86% of all homes in the United States have smoke alarms installed. However, more than one-third of these do not work. A dead or missing battery is the primary cause of smoke alarm failure.

The life expectancy of smoke alarms is generally 10 years, after which point their sensors can begin to lose sensitivity. The test button only confirms that the battery, electronics, and alert system are working; it doesn't mean that the smoke sensor is working.



**If your Smoke Alarm doesn't work properly...
the silence could be deadly.**





Fire Safety For Kids



The Richardson Fire Department recommends
these fire safety tips for **KIDS** ...

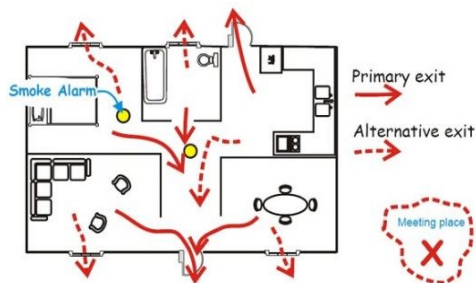
Smoke Detectors!

- * Have one inside and outside of all sleeping areas.
- * Change the batteries every 6 months.
- * Test once a month.



Know what your smoke detector sounds like!

Exit Drills In The Home (E.D.I.T.H.)!



- * **PLAN** ... with your whole family.
- * **PRACTICE** ... once a month.
- * **PREPARE** ... two ways out and a meeting place.

Get out, Stay out!

If your smoke detector starts beeping ...

- * Get out quickly.
- * Crawl low under smoke.
- * Once out, stay out.
- * Go to your meeting place.
- * Call **911** from a safe place.



Stop, Drop, Cover, & Roll!

If you catch on fire ...



- * **STOP** ... what you are doing.
- * **DROP** ... to the ground.
- * **COVER** ... your face.
- * **ROLL** ... until the flames are out.

